

## OUR MISSION, VISION AND VALUES

**MISSION:** MoraBanc's mission is to meet the needs of its clients and satisfy their expectations, organised so as to create value and with quality as a distinctive competitive feature.

At MoraBanc we develop our mission with the understanding that we have to listen to our clients and the other stakeholders by offering them products and services which satisfy their needs.

We also have a role as a generator of economic activity and well-being in the markets in which we operate; this means being committed to sustainability and the inhabitants of the country. For this reason, we work hard to attain the sustainable development of Andorra and to position ourselves as a model for other operators and companies involved in the market.

To do so, we have committed to incorporating the United Nations' Sustainable Development Goals (SDGs) as a starting point so that our activity contributes to the great economic, social and environmental challenges affecting the whole world. We have conducted an exercise to relate and analyse the activities undertaken by MoraBanc in order to assess how we affect the SDGs as well as what contributions we make.

**VISION:** to be the best bank for our clients and the best company for our employees, to have the best technological answers at the service of people and to be a leading bank.

### VALUES:

